

Flaps Farms

Chicken Sales Policy

ALL SALES FINAL

- ◆ How to place an order –fill out order form on chicken site or email flapsfarms@gmail.com with the amount of chicks or eggs you are interested in, when you are wanting them and if you want them shipped (eggs only) or if you will pick them up. I will email you with confirmation and request an email for invoice. Half of your total is due at order and the other half is due at pick up or before chicks/eggs are shipped.
 - Cancellation of order will result in a fee of \$25 or amount of deposit, whichever is less – the balance beyond the \$25 will be refunded back to you.
- ◆ I am unable to guarantee a hatch rate as shipped or transported eggs are not always handled properly or the egg doesn't take to being jostled so much. Also, anything can go wrong during incubation. My eggs that I ship are the same as I hatch, I have been getting a 95% fertility rate (eggs that develop).
- ◆ I am not a commercial hatchery so large orders need to be special ordered. (may not be able to fulfill all at once, may need 2 ship dates for larger orders)
- ◆ NO refunds or replacements for eggs that are damaged during shipping – I wrap each egg in bubble wrap and surround with packing peanuts and double box eggs - I can not control how the post office handles them.
- ◆ Once birds leave my farm I offer no refunds or replacements on loss of birds after 12 hours. I am unaware how you have them set up or cared for once they leave my farm. If a bird dies within 12 hours from leaving I will replace the bird with another similar aged bird (pick up only). I will only refund if I do not have a replacement available.
- ◆ All birds and eggs come from a healthy tested flock. NPIP Certified #35-0707

(715)572-0619

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